

Requirements elicitation

Chapter 7

Elicitation – Analysis – Specification Cycle (pg. 120)

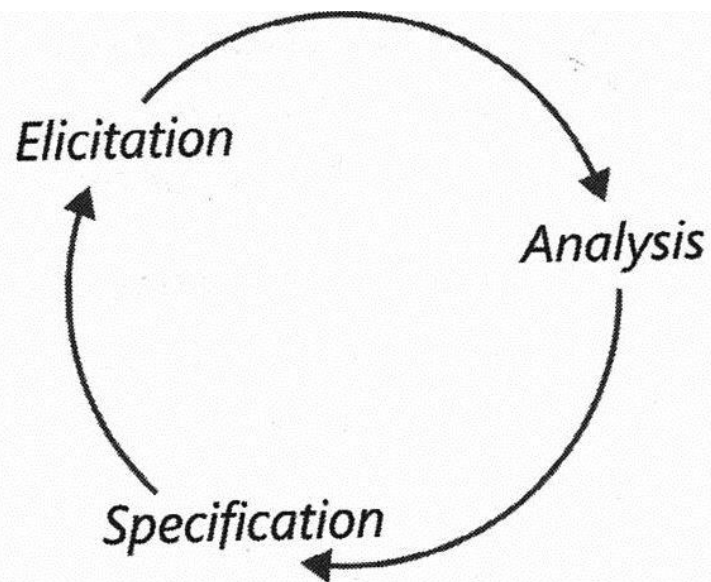


FIGURE 7-1 The cyclic nature of requirements elicitation, analysis, and specification.

Requirements Development (pg. 120)

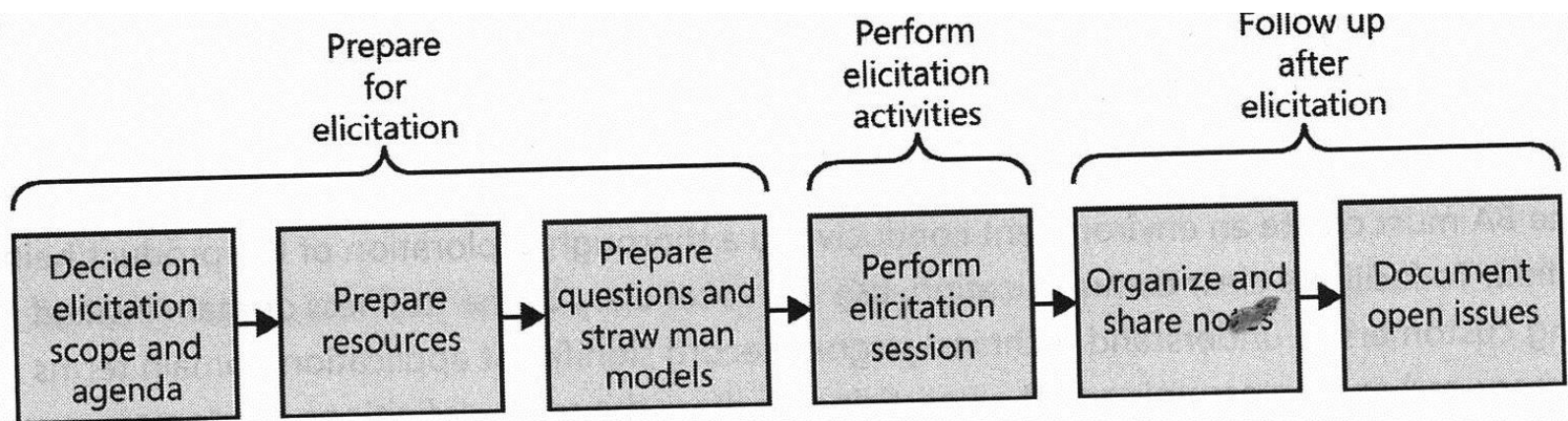


FIGURE 7-2 Activities for a single requirements elicitation session.

Different Techniques for Different Projects (pg. 130)

	Interviews	Workshops	Focus groups	Observations	Questionnaires	System interface analysis	User interface analysis	Document analysis
Mass-market software	x		x		x			
Internal corporate software	x	x	x	x		x		x
Replacing existing system	x	x		x		x	x	x
Enhancing existing system	x	x				x	x	x
New application	x	x				x		
Packaged software implementation	x	x		x		x		x
Embedded systems	x	x				x		x
Geographically distributed stakeholders	x	x			x			

FIGURE 7-3 Suggested elicitation techniques by project characteristic.

Classifications of Customer Input (pg. 135)

