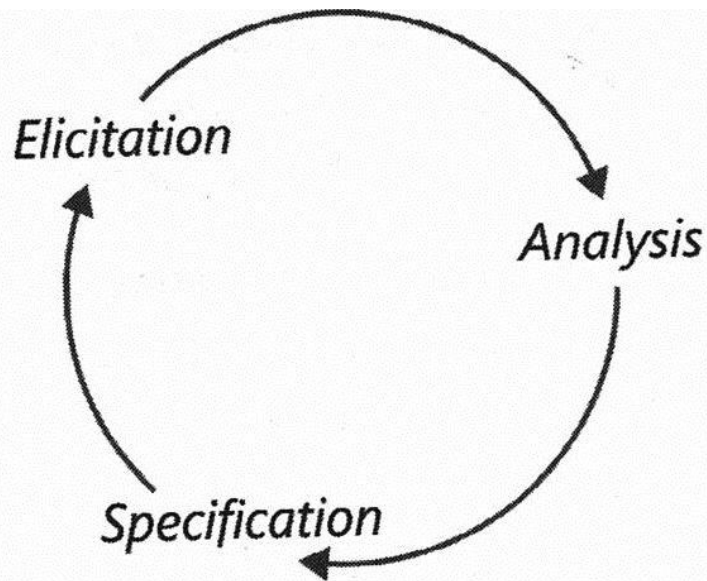


# Requirements elicitation

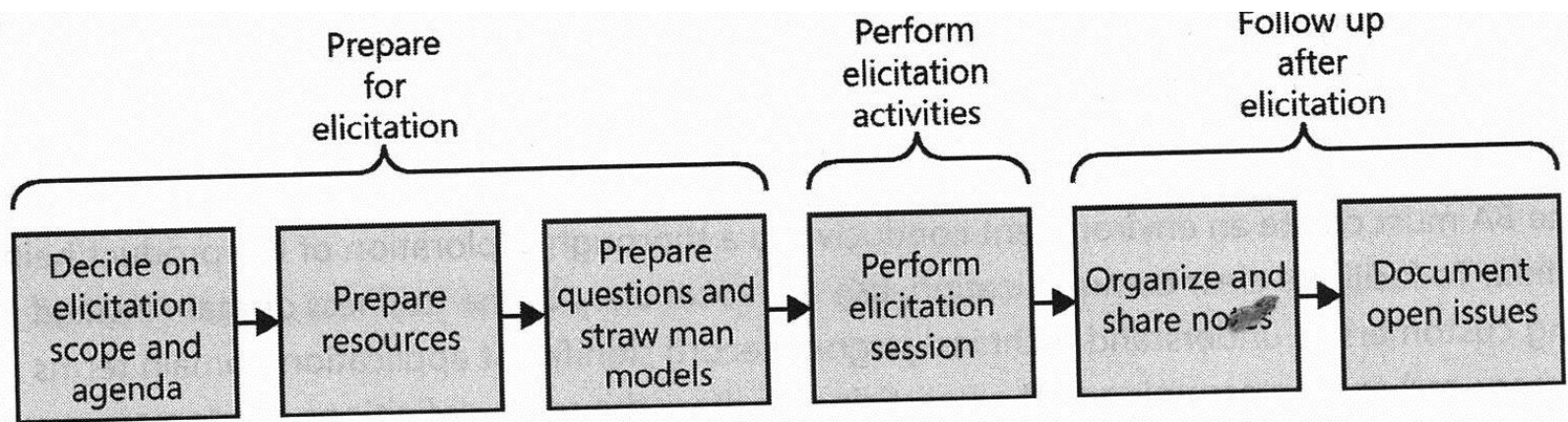
Chapter 7

# Elicitation – Analysis – Specification Cycle (pg. 120)



**FIGURE 7-1** The cyclic nature of requirements elicitation, analysis, and specification.

# Requirements Development (pg. 120)



**FIGURE 7-2** Activities for a single requirements elicitation session.



# Different Techniques for Different Projects (pg. 130)

|   | Interviews | Workshops | Focus groups | Observations | Questionnaires | System interface analysis | User interface analysis | Document analysis |
|---|------------|-----------|--------------|--------------|----------------|---------------------------|-------------------------|-------------------|
| Mass-market software                    | x          |           | x            |              | x              |                           |                         |                   |
| Internal corporate software             | x          | x         | x            | x            |                | x                         |                         | x                 |
| Replacing existing system               | x          | x         |              | x            |                | x                         | x                       | x                 |
| Enhancing existing system               | x          | x         |              |              |                | x                         | x                       | x                 |
| New application                         | x          | x         |              |              |                | x                         |                         |                   |
| Packaged software implementation        | x          | x         |              | x            |                | x                         |                         | x                 |
| Embedded systems                        | x          | x         |              |              |                | x                         |                         | x                 |
| Geographically distributed stakeholders | x          | x         |              |              | x              |                           |                         |                   |

**FIGURE 7-3** Suggested elicitation techniques by project characteristic.

# Classifications of Customer Input (pg. 135)

